

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	7457263
<b>Application Number:</b>	10578181
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	5212
<b>Title of Invention:</b>	Products and Processes for Addressing a Customer Service Issue
<b>First Named Inventor/Applicant Name:</b>	Jay S. Walker
<b>Customer Number:</b>	22927
<b>Filer:</b>	Magdalena Mik Fincham/Veronika S. Leliever
<b>Filer Authorized By:</b>	Magdalena Mik Fincham
<b>Attorney Docket Number:</b>	04-027
<b>Receipt Date:</b>	21-APR-2010
<b>Filing Date:</b>	01-MAY-2006
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<b>Application Type:</b>	U.S. National Stage under 35 USC 371

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 130
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File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		04-027_RS_12-21-09.pdf	195073	yes	24
			dc0626c2d1081eb9ad811d80e5b34b23851fe12c		
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Amendment/Req. Reconsideration-After Non-Final Reject		1	1	
	Claims		2	10	
	Applicant Arguments/Remarks Made in an Amendment		11	24	
Warnings:					
Information:					
2	Fee Worksheet (PTO-875)	fee-info.pdf	30161	no	2
			826888034bd789c60a932f6d4434a32bf9bb9df9		
Warnings:					
Information:					
Total Files Size (in bytes):			225234		
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